



Service Description:

Main One Network

MAIN ONE whole sale International Private Leased Circuit (IPLC) is a point-to-point SDH and DWDM connection based on MAIN ONE 's own Fibre Network. It is a state of the art international transmission network based on the latest fibre optics backbone technology.

MAIN ONE Whole sale bandwidth

Bandwidth is offered in a spectrum from STM1 (i.e. 155Mbps) to STM 16 (i.e. 2.488Gbps). Higher bandwidths are also possible (on request) at speeds up to 10Gbit/s. Current transmission technology is SDH offered on optical interfaces. Connections of multiple locations (i.e. between Main One Cable Landing Stations in different countries) can be effected with different speeds, with possibility for upgrade in continuous steps. MAIN ONE offers you high quality - up to guaranteed 99.95% availability backed by a comprehensive Service level Agreement.

The network is engineered to minimize the chances or occurrences of interruption. Each customer solution will be designed and deployed to meet specified requirement.

Global Reach

Service are currently available primarily on International (Main One PoP to Main One PoP), whole sale (minimum STM1) basis. However, the MAIN ONE network can be extended further out via partnership with 3rd party last mile providers.

Connections

Optical level connections provide a high quality transmission between the customer's specified locations. Transmission bandwidth can be connected directly at MAIN ONE termination point in Telehouse East or with local access directly to the customer premises.

MAIN ONE Services are backed up by Service Level Agreement, local support, tailored end-to-end solutions to match the needs of large operators and Tier-1 ISPs.

Customer Service

Dedicated Account Managers will be on hand to handle all customer requests promptly and efficiently.

MAIN ONE's services are governed by a detailed Service Level Agreement with financial compensation.

MAIN ONE Network Management

Global Network Operation Centre (NOC) for the MAIN ONE network will be located in Lagos, Nigeria to provide real time network supervision and operation 24 hours a day, 365 days a year.